Investor Complaints Data for February 2024

S N	Receive d from	Carrie d forwar d from previo us month	Receiv ed during the month	Tot al Pe ndi ng	Res olve d*	Pending at the end of the month**	Resoluti on time^ (in days)
					(e)	Pending for less than 3 more than 3 month s	r
1	2	3	4	5	6	7	8
1	Directly from Investors						
2	SEBI (SCORE S)						
3	Stock Exchang es	Nil					
4	Other Sources (if any)						
5	Grand Total						



Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6

1	April - 2023		
2	May - 2023		
3	June - 2023		
4	July - 2023		
5	August - 2023		
6	September - 2023	Nil	
7	October - 2023		
8	November - 2023		
9	December - 2023		
10	January - 2024		
	Grand Total	41	

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during th eyear	Pending a tthe end of the year	
1	2017-18					
2	2018-19					
3	2019-20		Nil			
4	2020-21	750				
5	2021-22					
6	2022-23					
	Grand Total					



^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.